

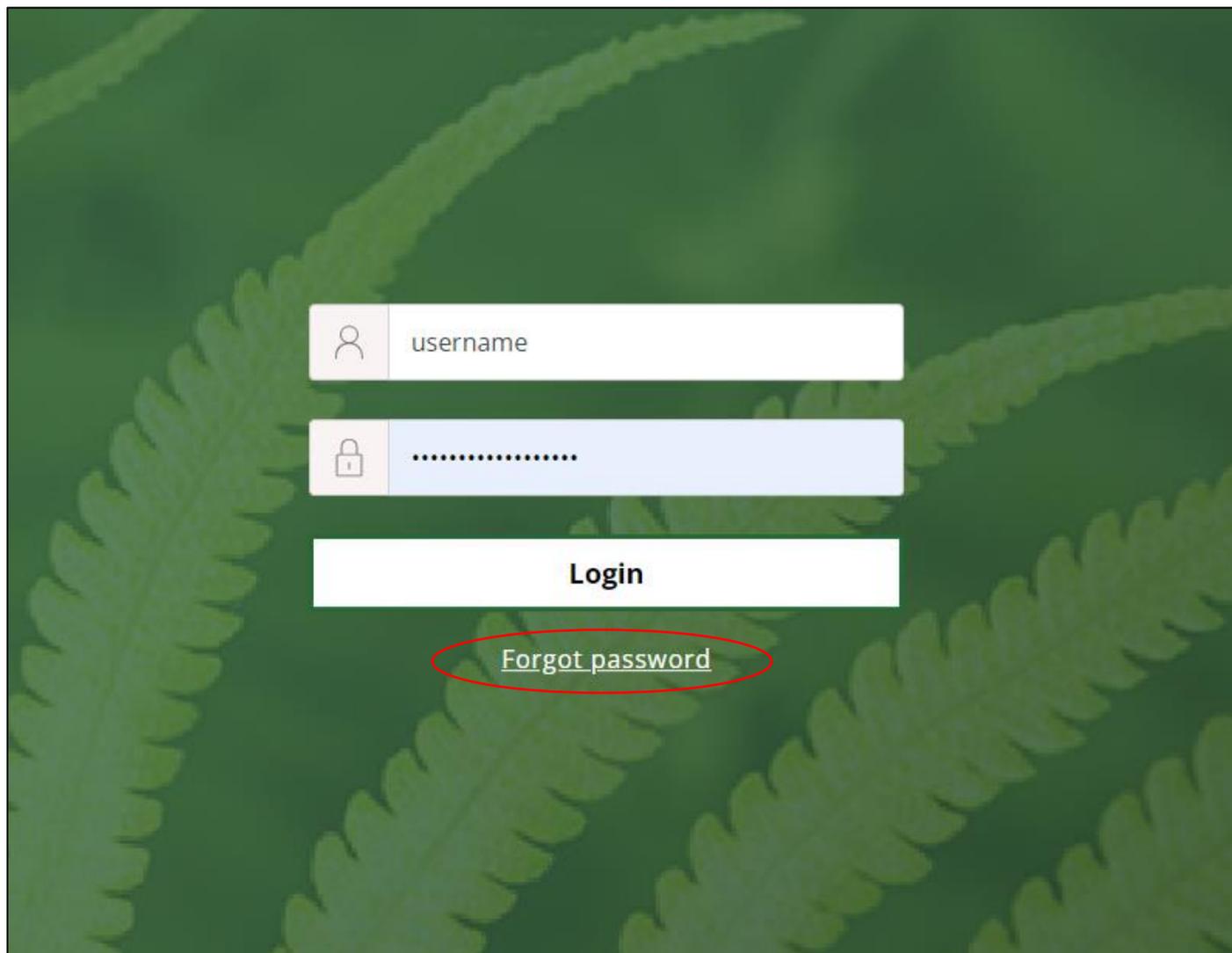
# Forgot Password Guide

Te Kooti Whenua Māori – Māori Land Court

If you forget your password, please follow these instructions.

## Step 1

### 1.1 Click on “Forgot password”



- 1.2** Type in your Username. By **default**, if you haven't changed it to a customised one, then your Username would be your email *without* the "domain". For example, if your email is "māorilandcourt123@justice.govt.nz", then your Username would be "māorilandcourt123".  
If you have forgotten your Username, you will need to contact the Māori Land Court
- 1.3** Enter the **CAPTCHA** and then click "Submit & Proceed"

### Reset password

#### Having trouble logging in?

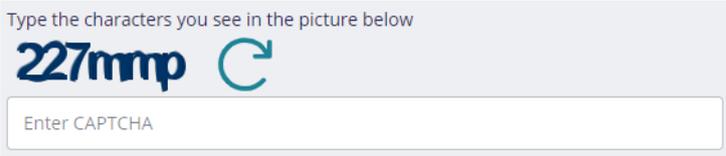
Don't worry, it happens to the best of us

🕒 You will be asked to submit your security answers on next step.

**Username**

Type the characters you see in the picture below



Enter CAPTCHA

## Step 2

### 2.1 Answer the two security questions that you chose when you created your account

**Note:** if you have forgotten your security questions, please email [te.tiratu@justice.govt.nz](mailto:te.tiratu@justice.govt.nz)

Please provide the details that you used when registering:

- Your full name
- Your username
- Your email address

We will then email you a temporary password to use. This will prompt you to create a new password.

### Reset password

Please answer the following security questions

These are the questions you answered at the time of registration

What city were you born in? \*

Value cannot be blank

What is your high school name? \*

Value cannot be blank

## Step 3

3.1 Enter your new Password, then click "Submit & Proceed"

### Reset Password

Please enter your new password

ⓘ Notes

- New password should not match with your old password.
- Password must be minimum 10 character(s), contain at least :  
1 capital letter(s), 1 number(s) and 1 special character(s) (e.g. !@#\$\$%^&\*)
- You will be asked to verify your email on the next step.

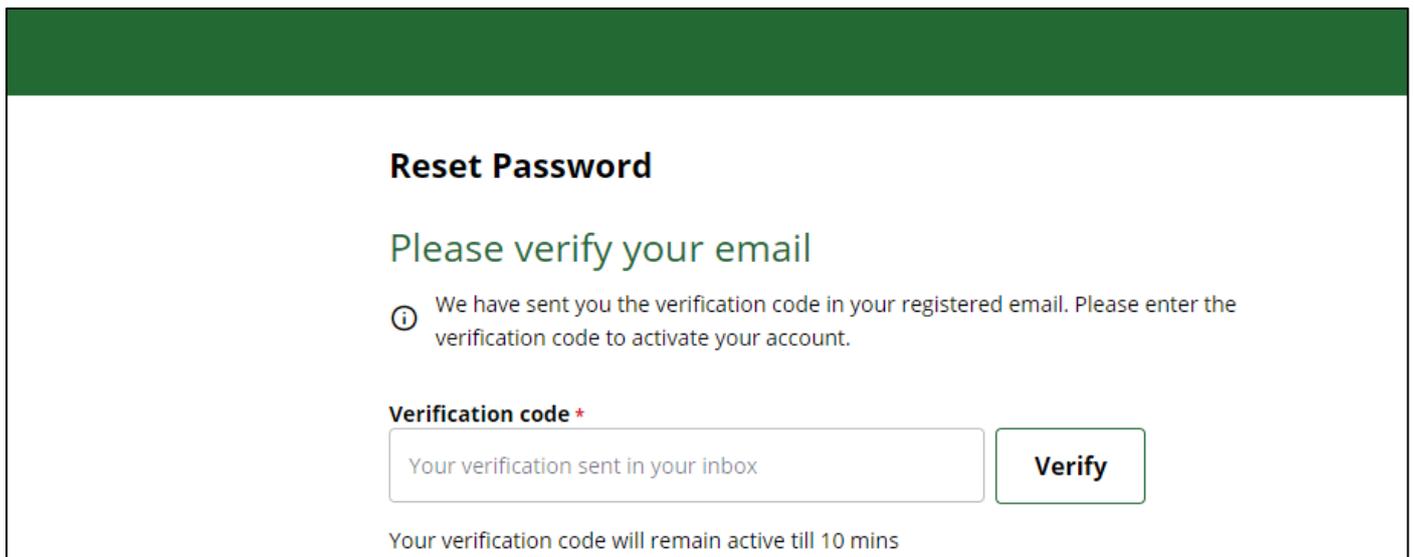
Password \*

Confirm Password \*

Cancel

Submit & Proceed

### 3.2 Check your email for the verification code, then enter the code and click “Verify”



**Reset Password**

Please verify your email

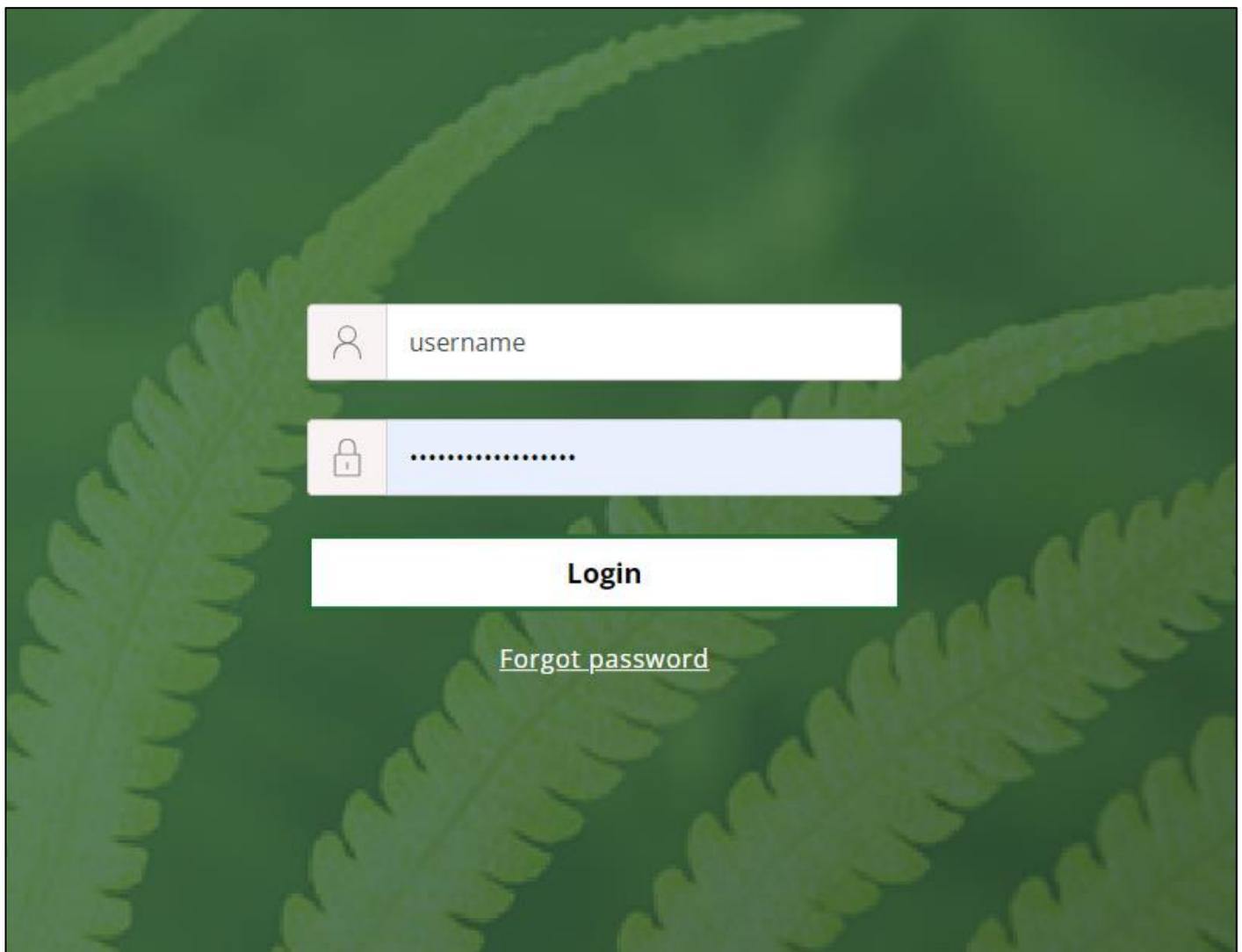
 We have sent you the verification code in your registered email. Please enter the verification code to activate your account.

**Verification code \***

**Verify**

Your verification code will remain active till 10 mins

### 3.3 Now you should be able to login:



 username

 .....

**Login**

[Forgot password](#)